



Enterprise Payment System Pre-Release Notes

Release 3.1

CHANGE 1.0

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[EXTERNAL]

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1.0 Enterprise Payment System (EPS) – Corrections to Known Issues

On Sunday, November 19, the United States Postal Service will implement the following software change:

- Enterprise Payment System Release 3.1

These Pre-Release Notes provide the contents of the release and affected subsystems.

The sections titled **Corrections to Known Issues** are derived from External Trouble Reports (ETRs) and Engineering Change Requests (ECRs) for inclusion in this release.

This document is prepared based on the knowledge available at the time of its publication and any element may be subject to change prior to publication.

1.1 EPS Notifications

The Enterprise Payment System (EPS) sends an eMail notification to customers when an Automated Clearing House (ACH) Debit Return is generated. Currently, the same eMail notification is sent for both regular and micro transactions. With this release, the ACH Debit Return notification email will be separated into two distinct eMail templates, with modified wording if the underlying transaction is a micro transaction. If the underlying transaction is a regular transaction, the existing template will be used.

The updated eMail notification for an ACH Debit Return when the underlying transaction is a micro transaction is:

Dear Customer,

The micro-debit transaction required to complete the account setup for your Enterprise Payment Account [*customer EPA number*] was rejected by your financial institution with a response that "[*reason code for return*]". This is for the ACH Debit Request sent on [*transaction date*].

Please resolve the issue with your financial institution before resubmitting the account information to create a new ACH Debit payment method and initiate a new micro-debit transaction for verification. Alternatively, you may choose to enable the Trust payment method by depositing funds using the Deposit Instructions for an ACH Credit or wire transfer. [921](#)

1.2 Transaction Processing

ACH Debit Receipts for Debit Memo transactions will be updated to correctly display the receipt number. [927](#)

1.3 Performance

Enterprise Payment System performance will be improved to enable faster page navigation for Business Customer Gateway (BCG) users with a large number of services. [922](#)

1.4 Reports

For Periodicals, the EPS Statement Section Report will be updated to correct several issues.

- The total reflected on the Statement Section Report will match the total for the postage statement. Currently, they do not match due to a calculation error.
- The Statement Section Report will display the number of pieces (copies) by section.
- Calculation of the total for Part C on the Statement Section Report will be updated to correctly subtract the non-advertising percentage discount from the firm bundle. [928](#)

2.0 Document History

Date	Section	Version	Description